

Trusted Care

Strategic Plan 2022 and beyond

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Vision

To reduce the impact of disability on how a person manages everyday activities by providing supports which allow them to live an ordinary life, together we are:

Embracing Tomorrow

Mission Statement

To support and improve the lives of people living with disability through the provision of tangible services.

Target

To support people living with disability to live a full and complete life.

Values

1. To be relevant to our community.
2. To work collaboratively and advocate for our community.
3. To be effective in the work we do for our community.
4. To be respectful of our community, our stakeholders and each other.

Strategic Priorities

1. To continue to proactively drive the agenda by being a leading voice for our community.
2. To be relentless in our pursuit of programs which increase our members' overall well-being and mental health.
3. To be a strong advocate for our community, increasing the access and equity to service and support programs.
4. To deliver a financial social enterprise which supports the good work of Cystic Fibrosis Queensland.

Impact

Trusted Care provides NDIS support for all people living with cystic fibrosis no matter where they reside in Australia. With more than 60 years' experience delivering support, services, and hope to the cystic fibrosis community, we are the first choice when it comes to the NDIS for all disabilities.

Our Future

Goals and Objectives

To create a financially strong business which delivers high-quality personal services to the disability sector and revenue to the Australian Cystic Fibrosis Federation State and Territory members.

Attributes and Resources

1. Governance - continue to improve the effectiveness and efficiency of our governance and management processes.
2. Advocacy - continue to invest in policy development and advocacy.
3. Evidence-based practice - continue to demonstrate our impact to our stakeholders.
4. Financial resources - maintain financial sustainability. This may include:
 - a. Identifying more efficient ways to deliver services
 - b. Partnering with like-minded disability, social services, and our partner Federation members
 - c. Prudently and effectively managing investments.
5. Team - develop our culture to enable support and development of staff.
6. Stakeholders - always engage with and listen to our stakeholders.
7. Innovation - encourage innovation of services within the social enterprise.
8. We remain brave - we take mitigated risks, we encourage and support each other to step outside our comfort zone, to explore new and diverse opportunities, to be truth seekers and in all actions, make decisions that best serve our members.